# 2022-2023 PROGRAM OF WORK



ECONOMIC DEVELOPMENT
EDUCATION
GOVERNMENT RELATIONS
MEMBER BUSINESS SERVICES

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The Cary Chamber of Commerce promotes economic growth through actively engaging existing and future businesses and supporting civic activities that contribute to the quality of life in Cary.

**Our Vision** 

The Cary Chamber of Commerce is universally known as the leader of a world-class business community.

## Economic Development

#### Vice-Chair: Beth Byerley

Mission: The Economic Development mission is to act as the primary agency in supporting, cultivating, and growing existing business; to recruit new business and facilitate the development of new site location product. We will provide the support needed to create a vibrant and healthy business environment, emphasizing quality of life within our community.

We will continue to work according to the Economic Development Action Plan developed by Sanford Holshouser, making sure we address all the strategies outlined in that plan: Existing Business & Industry Support, Business Recruitment, Small Business/Entrepreneurial Development, Downtown Development, Sports Development, Travel & Tourism Development, and Business Park Development. Below we have specifically cited areas for more intense focus.

Goals & Objectives (no particular order):

Existing Industry and Support

- » Actively seek out meetings and opportunity for engagement with existing industry partners covering the following items:
  - Workforce needs and Expansion opportunities.
    - Opportunities for collaboration with the Chamber and Town of Cary
- » Continue building out a fluid existing Industry database.
- » Position the Cary Chamber of Commerce and Cary Economic Development as a catalyst for positive business community relations and a resource for addressing the needs of the business community.

**External Business Recruitment** 

- » Strategically plan and execute business recruitment and consultant meetings via virtual and in-person meetings in major markets as needed to promote our world class talent, and our active business climate in Cary.
- » Continue building out our own Site Selector and Consultant database in which we can mass communicate information particular to Cary's product offerings and opportunities on a bi-annual basis.
- » Engage existing industry leaders in recruitment of new companies.
- » Obtain feedback on wins and losses to strengthen and continue to innovate recruitment efforts.

Product (site location) Development

- » Work with landowners and developers to identify strategic parcels and site locations that would be ideal for Industrial, Class A Office, and Mixed-use types of projects.
- » Maintain a revolving database of available land parcels, Mixed use opportunities, Class A office centers, and potential re-development opportunities to expedite the response times with Site Consultants as efficiently as possible.
- » Collaboration with Brokers, Landlords, and Developers to uncover new development and re-development opportunities.
- » Communicate with Town Staff informing them of these strategic land parcels to ensure that appropriate planning and zoning are in place.

Small Business/Entrepreneurial Development

- » Continue to help foster and grow Cary's Startup Ecosystem. Work with seed funders and incubators to help support their growth initiatives.
- » Continue to be a resource to small businesses in partnership with the Town of Cary and Wake Tech's Small Business Center to help them grow and prosper.

Downtown Development

- » Continue to work with Town of Cary to assist in the development of Downtown to include new tenants and real estate development.
- » Work to make downtown a thriving center for commerce while maintaining a high level of quality of life.

Partner with other Economic Development Organizations in Region (Economic Development Partnership of North Carolina (EDPNC), Research Triangle Regional Partnership (RTRP), Research Triangle Cleantech Cluster (RTCC), Regional Transportation Alliance (RTA), Wake County Economic Development)

- » Actively engage with partner organizations to promote Cary within the economic development ecosystem.
- » Accompany partners on calls, conferences, Consultant Markets, and conventions relevant to Cary.

Sports Development & Venue Expansion

- » Continue to hold quarterly Sports Alliance meetings
- » Promote and support all of Cary's sports venues and encourage innovative programming opportunities.

Work closely with Town staff and Elected Officials to ensure their decisions have positive effects on economic development

- » Be in regular communication with Town Manager's office on current prospects, projects and challenges we face.
- » Serve as a resource and engagement catalyst between the business and development community and the Town of Cary when business, operational or timing challenges occur.

Member Economic Development Engagement

- » Hold monthly economic development meetings with relevant topics and speakers.
- » Utilize monthly meetings to highlight existing business and industries in Cary to promote awareness to the chamber membership. Hold meetings at the company's location (2-3) times per year when possible.
- » Plan, promote and facilitate Inter-City visits for the membership to learn and hear best practices from the leaders in partner communities.

## **Education**

# Vice-Chair: Rebecca Corbin

Mission: The Education Division will facilitate and champion business community involvement by promoting partnerships and innovative programs for the positive influence of our students, teachers, and schools.

#### Structure

» Continue the success of the Chamber's Education initiatives with the help of the Education Committee and bi-monthly meetings focusing on pertinent topics.

**Recognition Programs** 

- » Facilitate the Honor a Teacher awards program
- » Recognize area teachers with Teacher of the Month presentations
- » Host a Cary Area Principals Luncheon
- » Host a Cary Area Assistant Principals Luncheon
- » Sponsor annual Wake County Teacher of the Year Ceremony
- » Honor Cary Area First Year Teachers

#### Development

- » Organize & expand Youth Leadership Cary 2022-2023, covering economic development, financial education, government, and leadership skills
- » Serve/support Cary Area school Business Alliances with help of Education Committee Members

#### Community

- » Host annual Education Golf Tournament to support education initiatives
- » Partner with WakeEd Partnership on issues of mutual interest, attend quarterly Advisory Council meetings with local leadership, and promote programs to connect local schools and businesses
- » Connect with local leaders on various education issues, including actions and plans for early childhood education, Wake County Public School System and Higher Education
- » Support the implementation of the Science of Reading statewide program
- » Provide Wake County Public School information on the Cary Chamber website
- » Offer Chamber facilities to Cary area schools and staff for training sessions and meetings

# **Government Relations**

## Vice-Chair: Julia Wright

Mission: To promote and advance strategic initiatives of the Cary Chamber of Commerce through positive relationship building with the community and state representatives, while being a source of pertinent information to our members.

#### Structure

- » Retain engagement through bi-monthly Government Relations committee meetings focusing on pertinent topics to support and advance Cary Chamber of Commerce priorities
- » Focus primarily on building and maintaining relationships with local and state Elected Officials
- » Work with strategic partners around the state to collaborate and better understand issues on the forefront

#### Events

- » Hold traditional Candidates' Forum for pertinent elections
- » Continue to host annual Elected Officials Reception & Leadership Dinner
- » Explore pertinent and value driven programming for the membership otherwise not listed

#### Education

- » Continue to promote knowledgeable voters through the production of annual Voter's Guide
- » Educate members on relevant Elections and encourage voter turnout by providing regular updates regarding relevant policy issues from the local to federal level
- » Provide proactive, relevant information to our members & our board regarding statewide legislation

#### Advocacy

- » Ensure strong lines of communication with Elected Officials by creating & maintaining their membership account so that they're continuously informed of our programming/initiatives
- » Collaborate and partner with Town of Cary staff on policy issues
- » Continue to work with area Chambers to create and advocate for Regional Policy Agenda
- » Support policy efforts of the Regional Transportation Alliance to better the region
- » Work with local leaders and the business community to support and advocate for the Chamber's Fairness, Equity, and Inclusive standards and initiatives
- » Understand and be able to effectively communicate the legislative process at the local, state & federal level

## Member Business Services

#### Vice-Chair: Gayle Cabrera

Mission: The Member Business Services Division will communicate with the members and to the community the role, benefits and services of the Chamber with emphasis on recruitment, retention, and services. It will also provide educational opportunities and deliver resources and solutions to provide quantifiable value for Chamber Members.

Membership Development

- » Conduct Bi-monthly Chamber 101 sessions that educate members about the Chamber and its Program of Work
- » Maintain member contact and communication through Member Retention Plan with special focus on new members
- » Bring in 10 new members monthly
- » Develop annual membership drive campaign to attract new members

#### Ambassador Program

- » Maintain volunteer group that will work with Board of Directors and staff on all Chamber events with focus on member retention through involvement
- » New members are assigned an Ambassador and Board Member for follow up and guidance through the first year of membership
- » Ambassadors will be called upon to work at Chamber Events including Golf Tournaments, Eye Opener Breakfasts, Business Expo and attend ribbon cuttings
- » Ambassadors will be considered a vitally important extension of staff

#### Membership Services

- » Promote and add focus to the "Member to Member" benefits program increasing discount opportunities for members by members
- » Coordinate monthly Business After Hours and Eye Opener Breakfasts
- » Organize, promote and present Car Raffle and Auction
- » Organize and promote annual Member Guest Golf Tournament
- » Host "A Taste of Cary" Member Appreciation Party

- » Continue the monthly Business of Women Luncheons featuring speakers with topics specific to working women
- » Utilize Social Media to promote Chamber members and recognize coverage as a member benefit
- » Organize Leadership Cary 2022-2023, including two community service projects
- » Host the fourth annual First Responders Breakfast
- » Develop how the Chamber adds value to business and create a supporting document
- » Add testimonials to social media and website
- » Enhance opportunities for the nonprofit community
- » Create Leadership Cary Alumni group and events

## **Educational Services**

- » Continue to present "Friday Force" bi-monthly in partnership with Wake Tech's Business & Industry Center, and continue the Grow with Google series
- » Offer bi-monthly Notary Classes

# Marketing Showcase

- » Present the Small Business Awards Luncheon in spring to recognize achievements of both for-profit and non-profit businesses
- » Present and promote the Business Expo offering members a day of networking and presentation of their goods/services in a business-to-business format, and include seminars during the day

# **Communications**

Mission: The Communications Division will represent each individual division and the Chamber as a whole by establishing a unified brand that best represents the Mission & Vision put forth by the Cary Chamber of Commerce by placing it at the forefront of various communication mediums within the Triangle and beyond.

- » Continuously update and improve the Cary Chamber of Commerce website to increase value to our members
- » Establish and utilize relationships with local media outlets to better represent our membership and the Chamber as a whole
- » Produce and promote a Membership Directory and Sponsorship Guide to foster outreach and publicity for our members
- » Work with Economic Development to broadcast Cary as an economically rich and prosperous environment
- » Utilize social media platforms to enhance Cary Chamber outreach to current and future members
- » Maintain the weekly e-newsletter of events and frequently communicate specific emails to better keep our members informed
- » Work in partnership with the Town of Cary to further a cohesive branding effort
- » Create marketing materials and graphics for Cary Chamber events to better foster participation
- » Continue to explore and push boundaries for other digital avenues that would ease and enhance the membership experience that are otherwise not listed

### Board of Directors 2022-2023

Wendy Coulter Hummingbird Creative Group Chair

Moss Withers Lee & Associates Chair-Elect

**Rick Stephenson** StephensonLaw, LLP Immediate Past Chair

**David Booth** First Bank Secretary/Treasurer

Hannah Aamot Triangle Rock Club

Anita Baldwin Duke Raleigh Hospital

Howard Browne SAS Institute Inc.

**Beth Byerley** First National Bank

Gayle Cabrera Truist

**Rebecca Corbin** National Association for Community College Entrepreneurship

**Jordan Gussenhoven** Chatham Street Commercial, LLC

#### Staff

Mark Lawson President

**Christie Moser** Senior Vice President of Member Business Services

Kelcey Ashworth Vice President of Education & Member Business Services Joshua Harris Vice President of Government Relations & Communications

Allison Wrenn Vice President of Finance & Special Projects

**Megan Kervin** Director of Operations

**Tom Hughes** WakeMed Cary Hospital

Alpesh Karsalia Pinnacle Financial Partners

Michele Lowery Highwoods Properties

Jeff Moncrief South State Bank

**Chuck Norman** S&A Communications

Ruthie Pritchard Dorcas Ministries

**Neil Wagoner** Interstate Batteries of Central Carolina

Nicol Whitaker The Templeton of Cary

Julia Wright Dominion Energy

Emily Ziegler UNC Health

Mark Lawson Cary Chamber of Commerce

# 2023 Major Events

2022

NAL

FEB

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APR

МΑΥ

NUN

JUL

AUG

SEPT

OCT

NOV

DEC

	4	"Economic Forecast Breakfast" with Dr. Michael Walden Prestonwood Country Club
	25	"The State of Cary" with Mayor Harold Weinbrecht Prestonwood Country Club
	22	Auction & Car Raffle Prestonwood Country Club
	22	Business Expo Prestonwood Country Club
	19	Elected Officials Reception The Umstead Hotel & Spa
	9	Honor A Teacher Ceremony Koka Booth Amphitheatre
	16	Excellence Awards
ſ	10	The Matthews House
r 	12	The Matthews House Member/Guest Golf Tournament Prestonwood Country Club
<b>r</b>		Member/Guest Golf Tournament
► ► ► ►	12	Member/Guest Golf Tournament Prestonwood Country Club Planning Conference
► ► ► ►	12 9-20	Member/Guest Golf Tournament Prestonwood Country Club Planning Conference Beaufort, NC Leadership Dinner
	12 9-20 3	Member/Guest Golf Tournament Prestonwood Country Club Planning Conference Beaufort, NC Leadership Dinner Rey's Restaurant Education Golf Tournament
	12 9-20 3 14	Member/Guest Golf Tournament Prestonwood Country Club Planning Conference Beaufort, NC Leadership Dinner Rey's Restaurant Education Golf Tournament MacGregor Downs Country Club Annual Banquet
	12 9-20 3 14 27	Member/Guest Golf Tournament Prestonwood Country Club Planning Conference Beaufort, NC Leadership Dinner Rey's Restaurant Education Golf Tournament MacGregor Downs Country Club Annual Banquet Prestonwood Country Club Member Appreciation Party

\*All events subject to change. Please visit our website at CaryChamber.com or call us at (919) 467-1016 for full details.